

Wednesday, August 28, 2024

8:30 AM

McFarland Municipal Center
5915 Milwaukee St, McFarland
Conference Room A

AGENDA

1. CALL TO ORDER, ROLL CALL.
2. PUBLIC APPEARANCES.
 - a. This is an opportunity for members of the public to address the Senior Outreach Services Committee. Members of the public who wish to address the Committee should fill out a public comment form and turn into the meeting chairperson. Members of the public may speak during public appearances or during their selected agenda item as they designate on the public comment form. Please adhere to the 3-minute time limit. Additionally, you may send your public comments to senior.outreach@mcfarland.wi.us to be included as part of the meeting.
3. APPROVAL OF MINUTES.
 - a. Motion to approve the minutes of the May 22, 2024 meeting.
4. BUSINESS.
 - a. Community Center update
 - b. Dane County Case management program audit report
 - c. Dane County Adult Protective Services report
 - d. Review Senior Outreach brochure for possible changes
5. SCHEDULE NEXT MEETING DATE.
6. ADJOURNMENT.

Any person who has a qualifying disability as defined by the Americans with Disabilities Act that requires the meeting or materials at the meeting to be in an accessible location or format should contact the McFarland Municipal Center at (608)838-3153, 5915 Milwaukee Street, McFarland, Wisconsin, or village.clerk@mcfarland.wi.us by 2:00 p.m. at least 5 business days prior to the meeting so that any necessary arrangements can be made to accommodate each request. If the meeting or request is less than 5 business days from the meeting, requests for accommodations may still be made and reasonable efforts will be made to accommodate each request.

VILLAGE OF MCFARLAND

Senior Outreach Services Committee Minutes

Wednesday, May 22, 2024 - 8:30 AM

1. CALL TO ORDER, ROLL CALL.

Village Board Member Lowell Prill called the regular meeting of the McFarland Senior Outreach Committee to order at 8:31 am in Conference Room A of the McFarland Municipal Center.

Members present: Lowell J. Prill, Jerry Adrian, Vito Griseta, Colleen McCormick

Members not present: Carolyn Clow, Diane Mikelbank, Barb Vander Werff

Staff Present: Matt Scheunke, Lori Andersen, Dawn Wallace

2. PUBLIC APPEARANCES.

a. *This is an opportunity for members of the public to address the Senior Outreach Services Committee. Members of the public who wish to address the Committee should fill out a public comment form and turn into the meeting chairperson. Members of the public may speak during public appearances or during their selected agenda item as they designate on the public comment form. Please adhere to the 3-minute time limit. Additionally, you may send your public comments to senior.outreach@mcfarland.wi.us to be included as part of the meeting.*

3. APPROVAL OF MINUTES.

a. *Motion to approve the minutes of the February 24, 2024 meeting.*

Motion by Jerry Adrian, second by Colleen McCormack, to approve the minutes of the February 21, 2024 meeting. Motion carries 4 - 0 - 0 by acclamation.

4. BUSINESS.

a. *Dane County Nutrition service updates*

Lori Andersen updated the committee on changes to the Dane County policy for meals for volunteers and staff. She also noted that several Dane County managed care clients have been switched to different meal providers. There is currently no wait list for the meal program but the County has created a policy in case we need to move to that in the future.

b. *Director updates*

Lori Andersen updated the group on Senior Outreach Services issues. The case managers have been working on several hoarding/bio hazard situations. The new martial arts Kali class will be ongoing in 4 week sessions, free classes including meditation and chair Tai Chi will be held in June. The Stepping On class was successful (15 participants) and the instructor would like to teach another class when possible. We will participate in the CarFit program this Fall, hopefully in conjunction with the high school. Katie Gletty-Syoen and Ben Becs won an award for a video they created for the Community Service Day in 2023. The volunteer event with meteorologist Alex Harrington was very well received.

c. *Community Center update*

Matt Schuenke provided an update on the community center project. He noted that staff

are currently working with the architect on the conceptual design plan. There will be a public meeting this summer.

5. SCHEDULE NEXT MEETING DATE.

The next meeting will be held Wednesday, July 17, 2024 at 8:30 am.

6. ADJOURNMENT.

Motion by Jerry Adrian, second by Colleen McCormack, to adjourn at 9:10 am.

Pursuant to law, written notice of this meeting was given to the public and posted on the public bulletin board in accordance with Open Meetings Law.

Respectfully submitted,
Dawn Wallace
Nutrition Manager


VILLAGE OF
McFarland
SUMMARY SHEET

MEETING DATE: Wednesday, August 28, 2024

SECTION: Business

DEPARTMENT: Outreach

CONTACT:

AGENDA ITEM: Community Center update

PREVIOUS ACTION:

ISSUE SUMMARY:

FINANCIAL/BUDGET IMPACT:

VILLAGE PLAN REFERENCE:

ORDINANCE REFERENCE:

BOARD, COMMISSION OR COMMITTEE RECOMMENDATION:

ATTACHMENTS:

None


VILLAGE OF
McFarland
SUMMARY SHEET

MEETING DATE: Wednesday, August 28, 2024

SECTION: Business

DEPARTMENT: Outreach

CONTACT:

AGENDA ITEM: Dane County Case management program audit report

PREVIOUS ACTION:

ISSUE SUMMARY:

FINANCIAL/BUDGET IMPACT:

VILLAGE PLAN REFERENCE:

ORDINANCE REFERENCE:

BOARD, COMMISSION OR COMMITTEE RECOMMENDATION:

ATTACHMENTS:

1. Case Management Audit PDF March 2024



Case Management Audits 2023-2024

Summary & Recommendations

By
 Claire Purkis
 Purkis.Claire@countyofdane.com
 Aging Program Specialist, AAA Dane County

Xinyue Zhang
 University of Wisconsin Madison Masters in Social Work
 Student

Feb 20, 2024

Case Management Audits

Case Management Program Description

This program funds professional and confidential client-centered case management services that are **culturally and linguistically appropriate to financially eligible clients, age 60+ who live in Dane County. Financially eligible is determined as falling below 240% of the Federal Poverty Level. Client-centered and client/family-centered case management acknowledges the importance of respecting each client's values and beliefs, and their right to confidentiality, and self-determination and/or familial determination.**



Dane County Area Agency on Aging



Numbers -
10 clients per FP
picked from 610
reports for 2023 (15
for NewBridge) Most
clients selected had
more than 10 hours
of service per year.



AUDIT METHODOLOGY

Visits - In
person visit -
consisted of
initial
conversation
with CMs, and /
or FP Director,
file review,
short wrap up
comments
followed by
written report



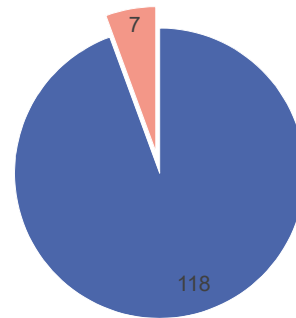
Reports -
reviewed data
provided in audit
and made specific
recommendations
as well as general
recommendations
for the future



Case Notes



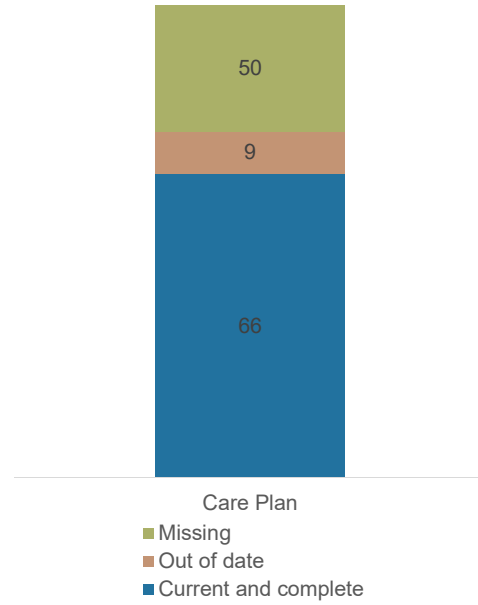
12 Focal Points: 125 clients audited
118 detailed, concise and informative



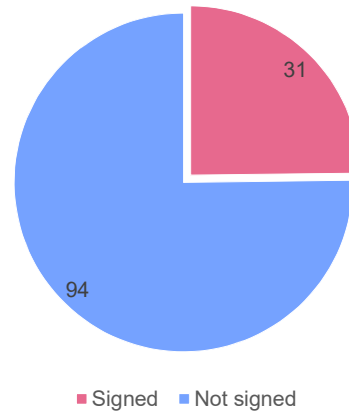
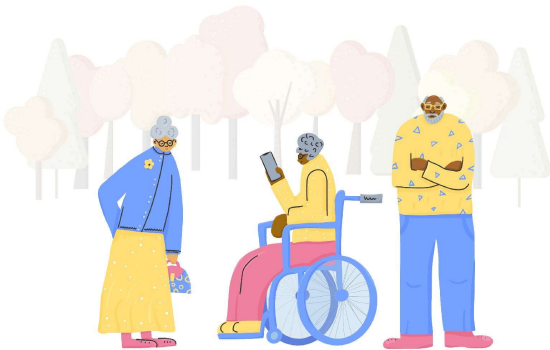
- Detailed, concise and informative
- Lacking some information

Care Plan

12 Focal Points: 125 clients audited
66 Current and complete
9 Out of date
50 Missing



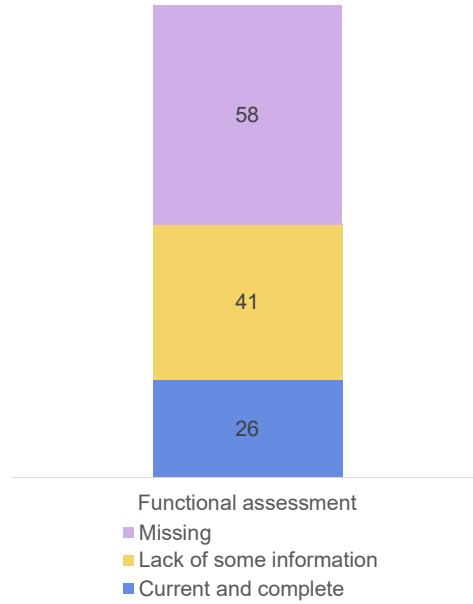
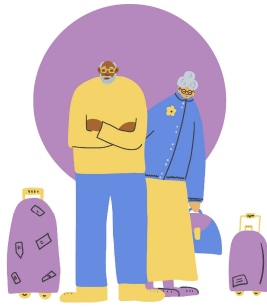
Care Plan Signed and Copy Given to Client



12 Focal Points: 125 clients audited
31 Signed

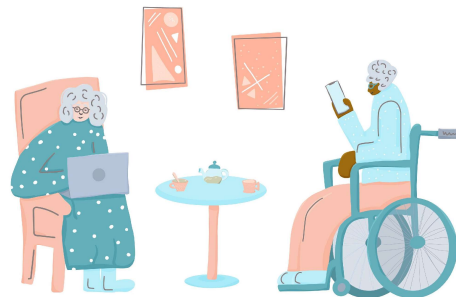
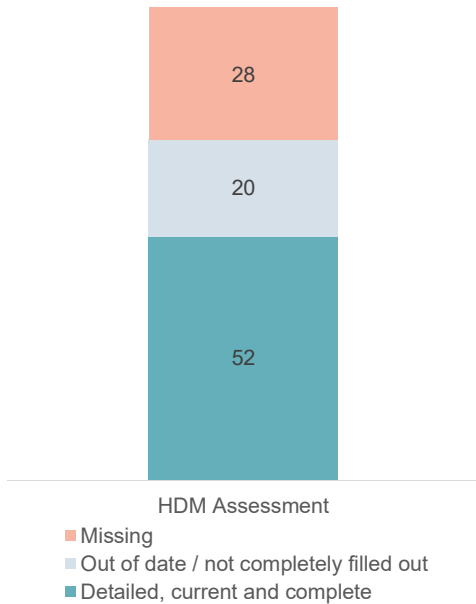
Functional Assessment

12 Focal Points: 125 clients audited
26 Current and complete
41 Lack of some information: ADL or IADL score, PHQ-2, symptom check, substance abuse, suicide risk assessment
58 Missing



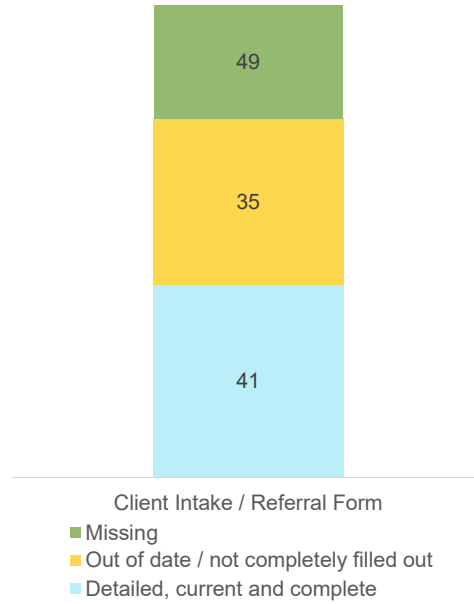
Home Delivered Meals Assessment

12 Focal Points: 100 clients audited
52 Detailed, current and complete
20 Out of date / not completely filled out
28 Missing

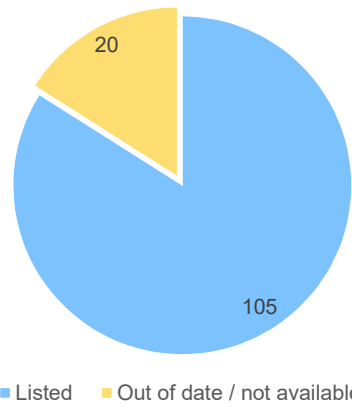


Client Intake / Referral Form

12 Focal Points: 125 clients audited
41 Detailed, current and complete
35 Out of date / not completely filled out
49 Missing



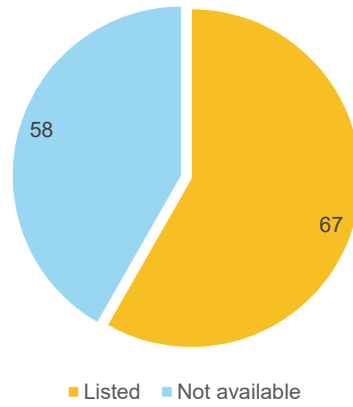
12 Focal Points: 125 clients audited
105 Listed



Care Team and Emergency Contacts

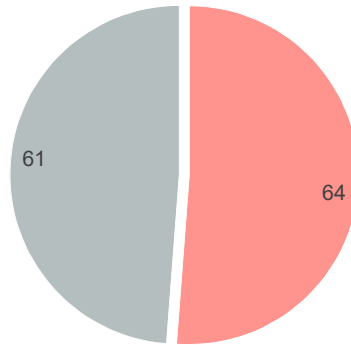
Financial Information

12 Focal Points: 115 clients audited
67 Listed

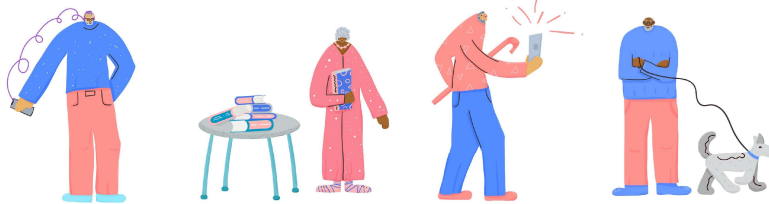


Releases of Information

12 Focal Points: 125 clients audited
64 Listed and current



Listed and current Out of date / not available



Powers of Attorney

Not a required element but something to consider for clients who have no or few natural supports / relatives and where CM may have to act on their behalf / get further involvement / intervention.



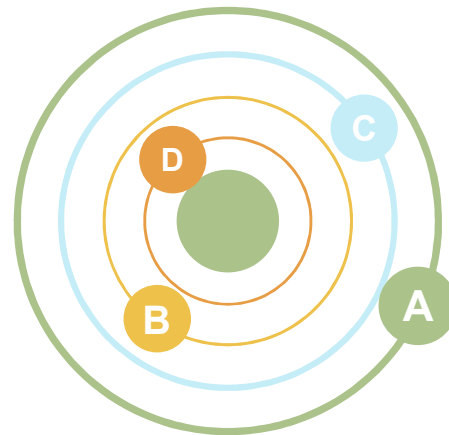
Impressions



Relationship is key:

“Case managers are charged with building a trusting relationship with their client and/or client and family and one that seeks to empower such that clients and/or families will feel safe in discussing what they need in order to restore or maintain interdependent and/or independent functioning to the fullest extent possible. Building this relationship is a necessary foundation for linking the client and/or family with systems that include advocacy, services, resources, and opportunities.”

Case managers are doing a fantastic job building trusting and respectful relationships with the clients! Well done!



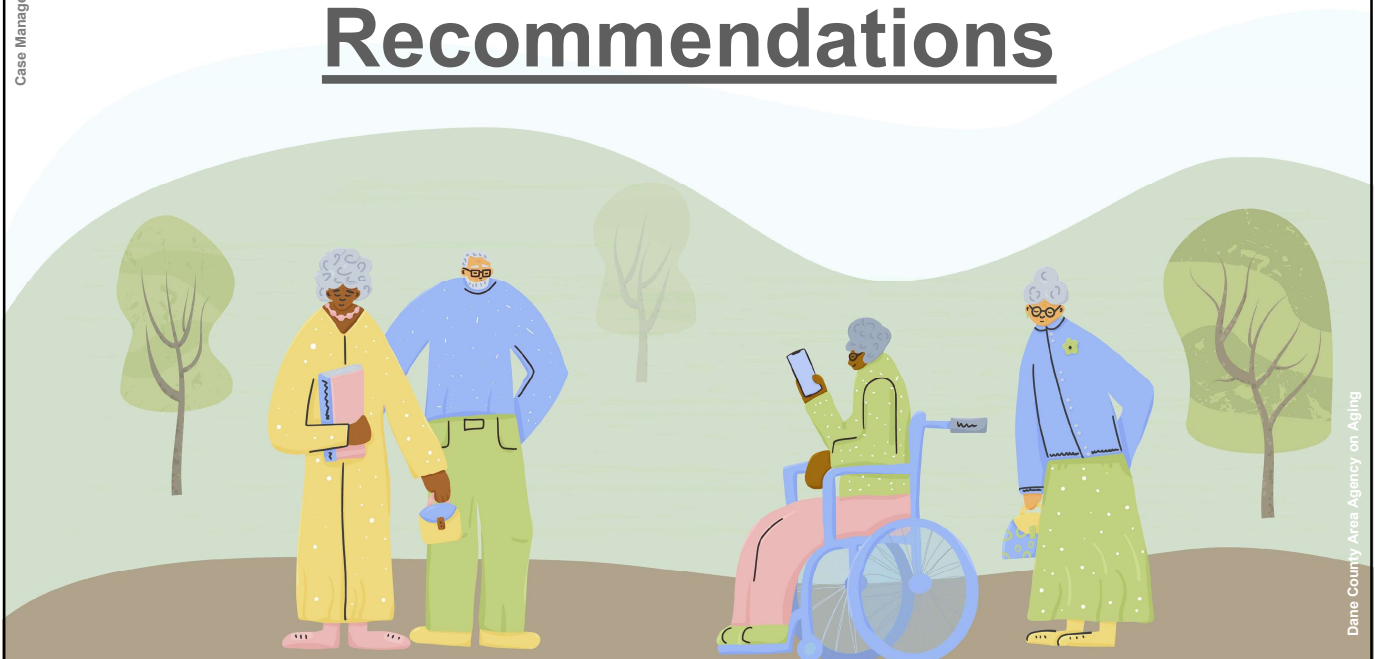


Redundancy: there is a lot of redundancy in the paperwork that is currently making the work inefficient, laborious and slowing the case managers down.

Multiple record systems: using multiple recording systems for different parts of the records is also inefficient and somewhat cumbersome. It also raises issues of confidentiality.

Accountability: CMs may need guidance and support from FP leadership/Staff leads to adhere to CM standards, build accountability, standardize documentation and work on quality assurance.

Recommendations

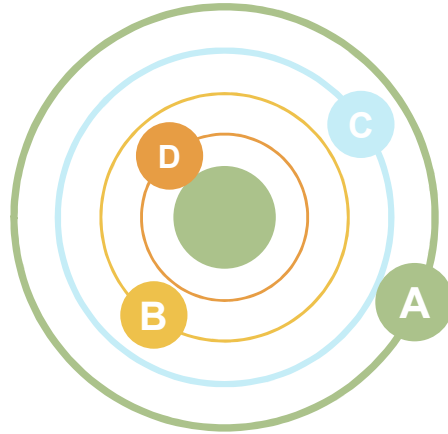


Assessments

- Functional assessment
- HDM assessment
- Safety assessment
- Intake assessment

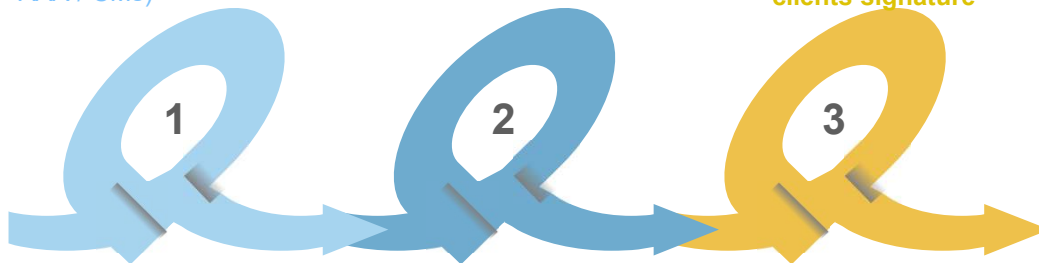
These assessments - if you do all of them - are repetitive and redundant and can be combined and streamlined into one form.

Future plan: Revisit the assessments (AAA & CMs) and create a robust assessment form.



Care / Service Plans

- Care Plan form needs to be updated and streamlined into a fillable form that can be edited (to be addressed by AAA / CMs)
- Clarity is needed about how often form is to be updated with the client (to be addressed by AAA / CMs)
- Clients need to review and sign / date the plan and be provided a copy of it for their records. CM should sign / date underneath clients signature

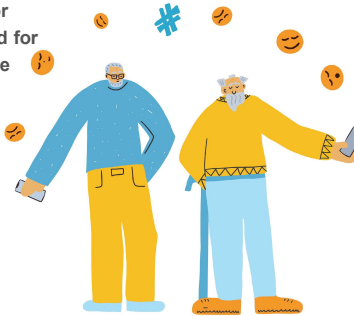


Eligibility

“The client must be age 60 (or older), live in their own home, apartment, or home of a family member, and fall below 240% of the Federal Poverty Level. Clients eligible for Targeted Case Management (e.g., Medical Assistance) or for case management paid for by any Waiver program (e.g., Family Care, IRIS, Partnership) are not eligible for case management under this program. Three exceptions are allowed:

1. Clients requesting a home-delivered meal assessment/clients requiring a home-delivered meal reassessment,
2. Medicare Part D enrollment assistance,
3. Referrals from DCDHS Adult Protective Services.”

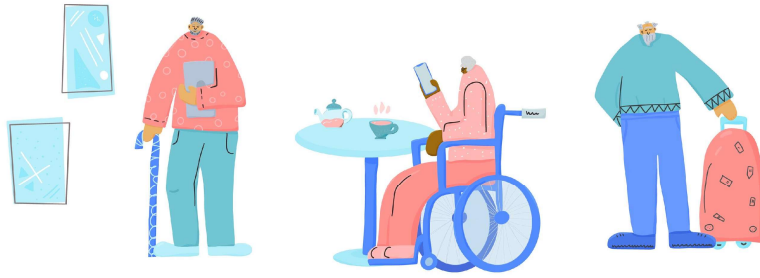
We need to ensure that clients know what program they are enrolling in, and that they are eligible for that program by providing information / documentation



Other important elements

- Releases of information
- Care Team / Emergency Contacts

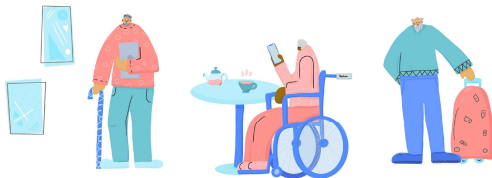




- Safeguarding of documents
- Reportable hours
- Uniformity of Practice

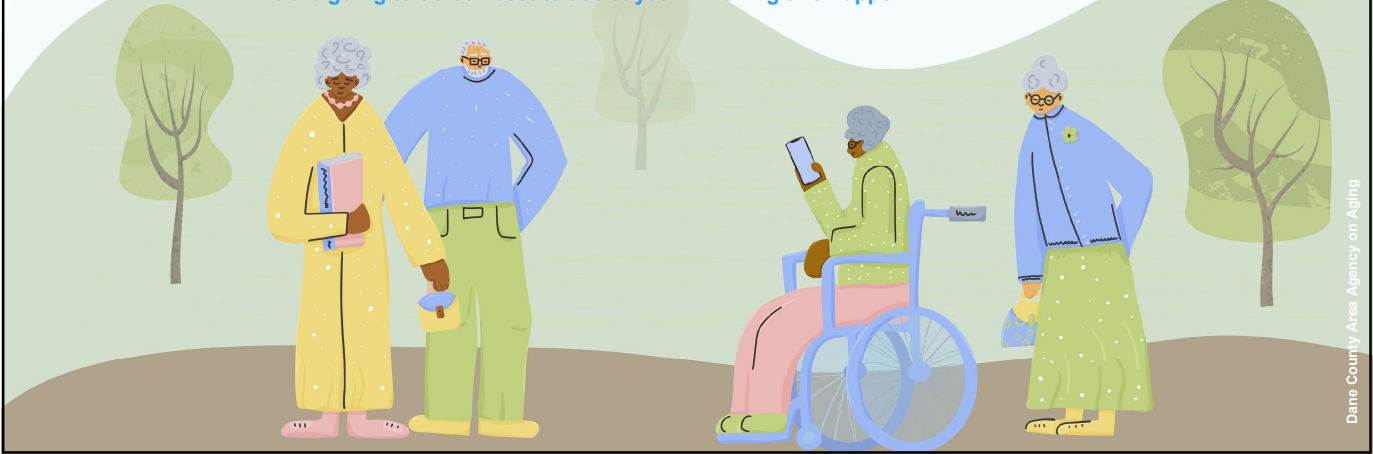
Participation Agreement / Clients Rights / Grievances

- Many human service agencies create a participation agreement and have clients sign it at the start of services - this is a recommendation.
- Consider producing a clients' rights and responsibilities charter that deals with the clients' rights and responsibilities as well as those of the agency/ senior center.
- Consider creating a grievance policy and procedures and share it with all clients (happy to share examples if needed)



Conclusions

- In general the CMs are doing a very good job of providing the clients with quality services. Documentation does not always reflect this.
- Updated and streamlined documentation systems could improve this issue.
- Focal Points should consider using electronic records for some if not all of the documentation – most Focal Points are doing this to some extent.
- We are going to do our best to assist you in making this happen



Q & A

Designed by

Xinyue Zhang
University of Wisconsin Madison Masters in Social Work Student

Claire Purkis
Aging Program Specialist
Dane County Area Agency on Aging


VILLAGE OF
McFarland
SUMMARY SHEET

MEETING DATE: Wednesday, August 28, 2024

SECTION: Business

DEPARTMENT: Outreach

CONTACT:

AGENDA ITEM: Dane County Adult Protective Services report

PREVIOUS ACTION:

ISSUE SUMMARY:

FINANCIAL/BUDGET IMPACT:

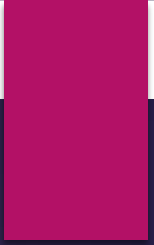
VILLAGE PLAN REFERENCE:

ORDINANCE REFERENCE:

BOARD, COMMISSION OR COMMITTEE RECOMMENDATION:

ATTACHMENTS:

1. AP power point



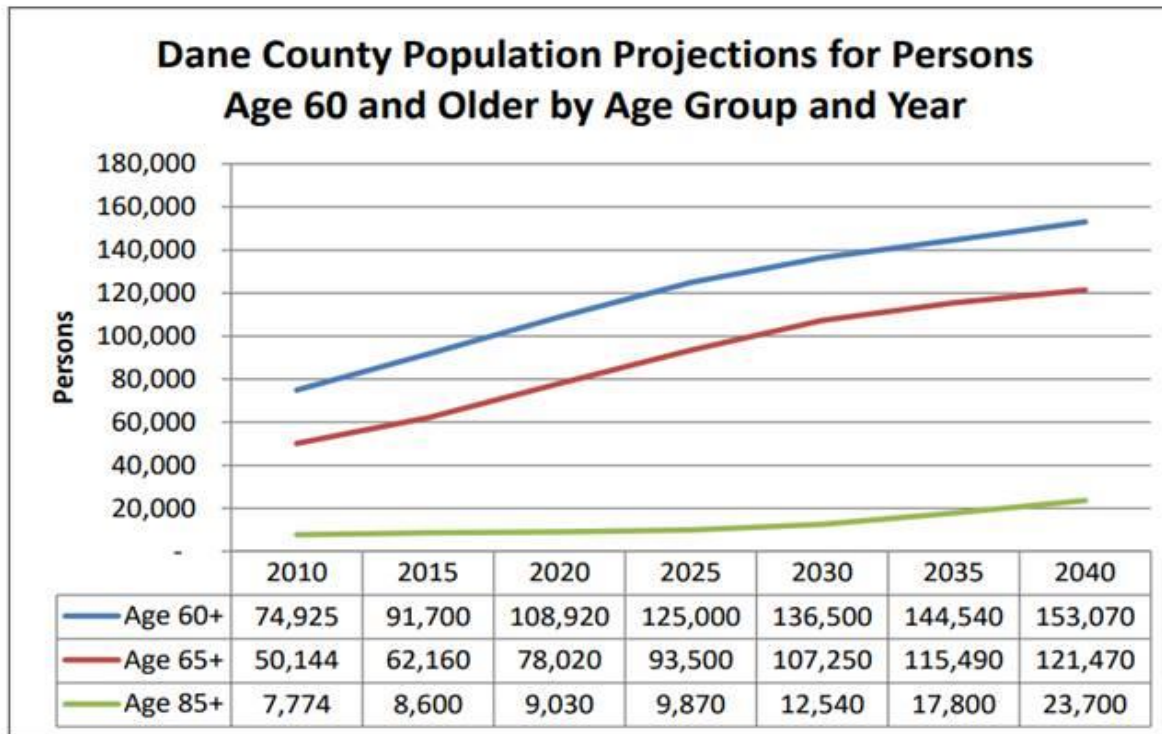
The State of Adult Protective Services in Dane County

JULY 11, 2024 HEALTH AND HUMAN NEEDS COMMITTEE



DANE COUNTY OLDER ADULTS

► POPULATION OF PERSONS OVER 60 YEARS OF AGE



DANE COUNTY OLDER ADULTS WITH DEMENTIA

▶ POPULATION OF PERSONS OVER 65 YEARS OF AGE WITH DEMENTIA:

- ▶ 2010 6084
- ▶ 2020 8012
- ▶ 2025 9,978
- ▶ 2040 projection 17,143

PILLARS OF ADULT PROTECTIVE SERVICES

Elder Abuse & Adults at Risk

- Elder and Adults at Risk Investigations
- APS Helpline
- Victim Advocate Programs
 - Persons over 60 years old
 - Adults with IDD
- Community Coordinated Response Teams
 - EA CCR
 - FAST
 - ID CCR
 - Hoarding Task Force
- Community Education & Training related to EAN/AAR

Adult Guardianship Program

- Author comprehensive evaluations on all protective placement petitions in Dane County
- Receive and petition on behalf of Community Referrals (low income, vulnerable)
- Petition for Protective Placement (for all in Dane County)
- Conduct Annual Protective Placement reviews aka "Watts reviews"
- Ongoing support of persons under court ordered protective placement
- Monthly Guardian Support Group
- Coordinate annual Domestic Violence in Later Life conference
- Community Education & Training related to Adult Guardianship

Dementia Crisis Support

- In person assessment of persons with dementia experiencing physically aggressive behaviors – including those in assisted living settings
- Training and education on best practice interventions and support for persons with dementia who are dysregulated with goal of helping them to calm and relieve suffering
- Advocate for micro and macro level changes needed to best support persons with dementia in crisis and those who support them
- Oversee Dementia Support Team
- Collaborate with community partners including law enforcement, Crisis, residential providers, caregivers, etc to achieve best outcomes for person with dementia whenever possible

ADULT PROTECTIVE SERVICES: GUIDED AND IMPACTED BY WI STATUTES

- ▶ Wisconsin Statute Chapter 46.90: Elder Abuse Reporting System
 - ▶ [WI Statute Chapter 46.90](#)
- ▶ Wisconsin Statute Chapter 55.01: Adults at Risk
 - ▶ [WI Statute Chapter 55.01](#)
- ▶ Wisconsin Statute Chapter 55: Protective Service System
 - ▶ [WI Statute Chapter 55](#)
- ▶ Wisconsin Statute Chapter 54: Guardianships and Conservatorships
 - ▶ [WI Statute Chapter 54](#)
- ▶ Wisconsin Statute Chapter 51: State Alcohol, Drug Abuse, Developmental Disabilities and Mental Health Act
 - ▶ [WI Statute Chapter 51](#)

APS Elder Abuse/Adults at Risk Program

Mandated by WI Statute 46.90 and 55

UNDER WISCONSIN STATUTES CHAPTER 46 AND 55

- ▶ Dane County Dept of Human Services APS is designated as the lead agency to receive & investigate reports on:
 - ▶ Ch. 46.90 Elders (AGE 60+) who have experienced, currently experiencing or at risk of experiencing: Abuse, Financial Exploitation, Neglect, and self-neglect.
 - ▶ Ch. 55.01 Adults at Risk (AGE 18-59) who have any physical or mental impairment who has experienced or is currently at risk of abuse or neglect

EAN/AAR Services

- ▶ Dane County APS is NOT an emergency/crisis response team
- ▶ Dane County APS UPHOLDS the values of Self Determination- supporting:
 - ▶ Right to decide how and where to live
 - ▶ Choose to accept or refuse recommendations/services
 - ▶ Make poor decisions/choices
 - ▶ Engage in least-restrictive alternatives

THE WORK OF EAN/AAR: 2023 SNAPSHOT

- ▶ Responded to 4008 calls to APS Helpline, an increase of 478 from 2022
 - ▶ Consulted on 1354 calls identified as related to persons over 60 years of age, increase of 224 from 2022
 - ▶ 1078 Hours spent responding to Helpline related contacts
 - ▶ 627 hours responding to calls on Helpline – both consultations and reports taken related to persons over 60 years of age, increase of 106 hours from 2022
- ▶ 470 Reports investigated related to persons over 60 years of age – 95 more than in 2022
 - ▶ 144 Self Neglect
 - ▶ 146 Financial Exploitation
 - ▶ \$1,352,794 in estimated loss due to financial exploitation

APS Elder Abuse/Adults at Risk Program Issues

1. Total number of investigated cases has increased by 25%-553 average
2. Financial exploitation cases are the number one investigated type of abuse
3. 49% of the investigated cases in 2023 were for financial abuse.
4. Helpline calls increased by 72% and length of time spent on calls by 52%
5. Number of reports involving persons in Family Care Programs increased by 106% from 2019 to 2023.
6. Number of reports involving Assisted Living investigations Community-Based Residential Facilities (CBRFs) and 3-4 bed Adult Family Homes (AFHs) increased by 156% from 2019-2023.

APS Adult Guardianship Program

Mandated by WI Statute 54 and 55

- ▶ **Chapter 54** – Regulates Guardianship. **A guardian is a court-appointed decision-maker for an individual who is not able to make their own decisions due to cognitive impairments** related to a degenerative brain disorder, developmental disabilities, serious and persistent mental illness, or other like incapacities (such as a traumatic brain injury).
- ▶ **Chapter 55** – It is also known as the Protective Service System.
 - ▶ A person cannot have a Protective Placement Order unless they have a guardian.
 - ▶ The individual is **so totally incapable of providing for his/her own care or custody as to create a substantial risk of serious harm to himself or herself or others.**
 - ▶ This statute mandates that a person needs to live in the least restrictive setting based on their current needs. The Placement Order is reviewed annually.
 - ▶ Person has a Guardian and is living in a facility of 16 beds or more = Protective Placement Order

AGP Responsibilities

- ▶ Complete comprehensive evaluations as required by court orders
- ▶ Respond to needs of individuals on their caseloads
- ▶ Complete annual protective placement reviews – known as Watts reviews - and providing ongoing monitoring
- ▶ Participate in contested Watts reviews
- ▶ Assess and petition for vulnerable individuals in the community who need a petition for guardianship and/or protective placement filed
- ▶ Additional duties

APS Guardianship Program Statistics

2020 – 2023

- ▶ Cases with ongoing activity has increased by 55%.
- ▶ The number of community referrals has increased by 27%. The situations are also more complex and hours spent on community referrals has increased by 113%.
- ▶ The number of contested hearings has increased by 118% and the number of hours assessing these situations has increased 150%.
- ▶ Since 2022 there has been a 50% increase in the amount of time it takes to complete a Watts Review.

THE WORK OF AGP: 2023 SNAPSHOT

- ▶ 218 Petitions filed by Adult Guardianship staff
- ▶ 2,244 hours to complete court 66 ordered evaluations
- ▶ 480 hours participating in 48 contested Protective Placement hearings
- ▶ 2020 hours completing annual Protective Placement reviews for 505 adults
- ▶ 930 hours responding to 93 open cases with other case related activity

AGP Issues/Challenges

- ▶ In 2021 WI Act 97 passed which created a training requirement for proposed guardians. This act applied to guardianship petitions filed on January 1, 2023.
- ▶ Doctors do not want to complete the mandated MD form
- ▶ Not having time to petition for guardianship and protective placement of individuals in Dane County who have been assessed by their MD of not being capable of making informed decisions
- ▶ Finding individuals to serve as guardians
- ▶ Difficulty with Family Care provider (funding source) finding a facility to care for the person
- ▶ Keeping individuals in the Dane County community

Statistics and Behavioral Expressions of people with dementia

- People with neurodegenerative disorders (generally known as dementia) may experience physically-aggressive episodes due to their disease process
- Approximately 50% of people with dementia will experience agitation and/or aggression
- In 2025, it is expected that 10,000 people will be living with dementia in Dane County and that 90% of these will have some form of behavioral expression. 50% (5,000) will have agitation and/or aggression
- In 2023, 71 of these were referred to the Dementia Crisis Program within Dane County's APS program

THE WORK OF DEMENTIA CRISIS: 2023 SNAPSHOT

▶ 71 Individuals came to Dementia Crisis Specialist Attention

- ▶ 21 by Police
- ▶ 14 by Hospitals & Doctor Clinicians
- ▶ 8 through ADRC
- ▶ 7 by Adult Protective Services Social Workers/Case Managers
- ▶ 6 by Home/Health Care Agencies
- ▶ 4 by Journey Mental Health/Cares Team
- ▶ 5 by family members
- ▶ 3 by Senior Center Case Managers
- ▶ 3 by Managed Care (Family Care)

▶ Behavioral Expressions

- ▶ 16 physical aggression
- ▶ 16 elopement
- ▶ 9 unsafe behavior
- ▶ 8 dangerous behavior
- ▶ 5 hallucinations
- ▶ 4 delusions/paranoia
- ▶ 4 verbally aggressive
- ▶ 3 sexually and verbally inappropriate
- ▶ 3 repetitive/anxious police calling
- ▶ 2 neglect

Dementia Crisis Options

Training/Preventative Helpful until the crisis begins – CIT for police/EMS, Training Providers

In-Home Care Helpful when available – may not prevent crisis – may not help when crisis begins

Assisted Living Refuse to admit if individual is not seen as “stable”

Assisted Living facilities are required by law to keep individuals safe – if a resident elopes from their facility they must report this to the Department of Quality Assurance, which often leads to disciplinary actions. When a resident with dementia harms another resident, this can also occur. Due to this, assisted living facilities are often reluctant to admit residents who might elope or become a threat to other residents. This often leaves these individuals without a safe place to go.

Hospitals

People are turned away from emergency rooms, because necessary resources are not available

Dementia Crisis Options

Mental Health System

Wisconsin law states that “dementia is not a treatable mental health condition,” therefore they cannot be detained against their wishes in a psychiatric hospital. People with dementia are served by those in the mental health crisis system, then they must wait up to 48 hours to be seen by a dementia crisis specialist

Police & EMS

Limited ability to help, no place to take these individuals, will walk away and have begun to fine facilities for frequent calls

Emergency Protective Placement

Despite the law indicating there should be options for Emergency Protective Placement, Dane County does not have a facility that can accommodate this such as a Dementia Stabilization Facility

Dementia Crisis Program Specialist

The Dementia Crisis Specialist position was created to address the needs of people with dementia whose disease process has caused aggressive expressions. In 2023, the Dementia Crisis Specialist received 71 referrals, all of which were for people who posed a threat to themselves or others. This program has not been made accessible to all due to capacity issues.

Challenges

No dementia crisis-specific facility/system:

Once crisis happens, the only available option equipped to handle it is the Dementia Crisis Program Specialist

Currently crisis response is “dementia informed” but not specialized to meet the needs of individuals with dementia

Limited Effective Options:

People with dementia and their family are left to struggle on their own, which causes extreme stress and can result in emotional and/or physical injury

People with dementia are often in and out of the hospital and - if admitted - are often sedated and restrained, which can lead to death

People with dementia are not receiving the same level of care as the general public

Doors are repeatedly closed upon these individuals from every direction, including assisted living facilities, memory care, home care, hospitals, psychiatric hospitals, behavioral health hospitals, EMS, police, and crisis responders

Centerstone Report: APS Role

- ▶ Enterprise Crisis Response System would centralize and capitalize on APS response specialties and partners
- ▶ Virtual Crisis Response if non-emergent can refer to Dementia Crisis Specialist and Intellectual/Developmental Victim Advocate for follow-up
- ▶ Comprehensive initial and ongoing training in de-escalation of behavioral expressions for both dementia and IDD crisis response by existing and highly collaborative system partners
- ▶ Build on data collected currently in APS related to dementia and IDD crisis

QUESTIONS?




McFarland
SUMMARY SHEET

MEETING DATE: Wednesday, August 28, 2024

SECTION: Business

DEPARTMENT: Outreach

CONTACT:

AGENDA ITEM: Review Senior Outreach brochure for possible changes

PREVIOUS ACTION:

ISSUE SUMMARY:

FINANCIAL/BUDGET IMPACT:

VILLAGE PLAN REFERENCE:

ORDINANCE REFERENCE:

BOARD, COMMISSION OR COMMITTEE RECOMMENDATION:

ATTACHMENTS:

1. 2020 McFarland Senior Outreach Brochure

INFORMATION & ASSISTANCE

Promote resources and connect seniors to services, including:

- Financial Programs
- Foot Care
- Social Groups
- Medical Loan Closet
- Educational Programming
- Exercise Classes
- Medicare & Social Security Questions
- Caregiver Assistance
- Access to County-funded Long Term Care Programs



MCFARLAND SENIOR OUTREACH

5915 Milwaukee St.
McFarland, WI 53558

Hours:

Monday--Friday

8:00am--4:30pm

Phone:

608-838-7117

Email:

Outreach.dept@mcfarland.wi.us

Website:

www.mcfarland.wi.us



Serving McFarland, Cambridge,
Christiana, Dunn, Pleasant
Springs & Rockdale



MCFARLAND SENIOR OUTREACH SERVICES

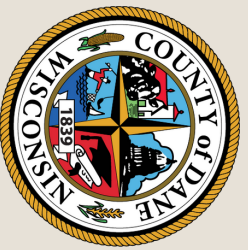
Programs and Services
Primarily for Adults,
age 60 and over

DANE COUNTY CASE

MANAGEMENT

Available for seniors over the age of 60.

Services are coordinated by Case Managers, who help assist older adults to navigate through a maze of information and to identify resources to promote wellness and independence within their community.



MEAL PROGRAMS

MCFARLAND/CAMBRIDGE

- Meal Site: Lunch time meals served on select days at the
 - McFarland Municipal Center at 5951 Milwaukee Street
 - Amundson Center at 300 Spring Street in Cambridge.
- Reservations Required . Call 608-838-7117
- Dane County Home Delivery: Noon meals delivered weekdays to McFarland, Dunn, & Pleasant Springs. Assessment Required
- Cost: Donation



TRANSPORTATION

- RSVP Rides for Medical Appointments
- Bus Transportation to Meal Site, Grocery Stores, Shopping Trips in Madison & to Local Businesses
- Please call 608-838-7117 to make a reservation.